

HOA CONNECT HOUSTON

HOA Board Workshop
Wednesday, February 25, 2026
Cy-Fair Fire Department Admin Building



Sponsored By



ENVERA®

Many Thanks to Our Valued Vendor Partners

FOUNDING PARTNERS



DIAMOND PARTNERS



PLATINUM PARTNERS



GOLD PARTNERS

Axis HOA Maintenance & Development | GoPainting – North Houston | Building Reserves
Superior Lawn Care | RealManage | Western Alliance Bank | Kings III

Safety & Security in Your Community

BUILD STRONGER COMMUNITIES, SHARPEN GOVERNANCE SKILLS, AND COLLABORATE WITH FELLOW HOA LEADERS THROUGH THIS HANDS-ON BOARD WORKSHOP.



**CY-FAIR
FIRE DEPARTMENT**



KEN CARCICH

ENVERA®



**HARRIS COUNTY
SHERIFF'S OFFICE**

Wednesday, February 25, 2026 | 6 – 8 PM



We Hope You Never Have to Call
911...



...But If You Ever Do, Just Know That You're Getting Some of the Best Emergency Services in the Country.



WWW.CYFAIRFD.ORG

Saving Lives and Protecting Our Community



A History of Service, Leadership and Growth



A History of Service, Leadership and Growth



1954

Fairbanks Volunteer Fire Department



1980 – 4 Ambulances 24/7

80-Square mile section chartered as Cypress-Creek Fire Department



Today

Your last, 'First Day'



1962 – 5 Stations 65 Members

Multiple Departments Combined to charter the Cy-Fair Volunteer Fire Department



January 1, 2020

CFVFD merged with HCESD #9 to become the Cy-Fair Fire Department



Harris County Emergency Services District #9



Established in 1984, HCESD #9 is a political subdivision of the State of Texas serving the Cy-Fair area as a taxing district to support emergency services, such as fire suppression and ambulance services (EMS).



The District is governed by a board of five commissioners who are elected for 4-year terms. They must be residents or property owners in the District.



HCESD #9 is funded by property taxes, which are based on appraisals of real and personal property such as single-family residential, multi-family residential, commercial and raw land, as well as Sales Tax .



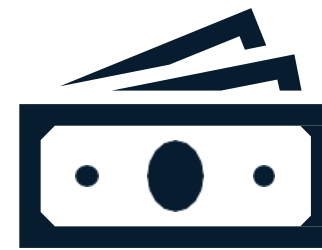
“Make a positive impact through professionalism and dedication, in order to deliver a service that is second to none to the Cy-Fair Fire Department Community we serve.”

Emergency Service District 101



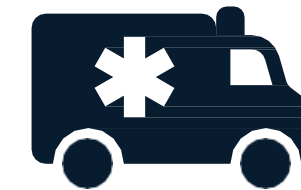
What is an ESD?

- A state political subdivision.
- Created to support or provide local emergency services, like emergency medical services & rural fire protection.
- ESD's are more cost effective than municipal Fire Departments.



How is it funded?

- ESDs in Texas have the authority to levy property taxes for funding.
- ESDs can also generate funding through sales taxes.
- As of 2019, ESDs can collect sales tax from companies that do business in the state without a physical presence.
- HCESD#9 Sales Tax = \$0.010000
- HCESD#9 Property Tax = \$0.044360



Harris County ESDs

- In Texas, there are over 300 ESDs.
- 33 ESDs in unincorporated Harris County.
- 7 districts provide emergency medical services (EMS) only.
- 16 districts provide fire only.
- 10 districts provide both EMS & fire services, such as CFFD.



HCESD #9: Meet Your Commissioners



Naressa MacKinnon
President



Cameron Dickey
Vice President



Rob Paiva
Assistant Treasurer



Jaime Martinez
Secretary



Bevin Gordon
Treasurer



Fiscal Responsibility: A Key Value For CFFD

ANN HARRIS BENNETT
 TAX ASSESSOR-COLLECTOR
 P.O. BOX 3547
 HOUSTON, TEXAS 77253-3547



2023 Property Tax Statement
 E-Statement Code 3521427913

Statement Date:	September 10, 2023
Printed By:	GCLOONEY
Account Number	
123-456-789-1012	



BRAD PITT
 123 CY-FAIR WAY
 CYPRESS, TX 77249

The jurisdictions for which you are taxed by the Harris County Tax Assessor - Collector and the tax amount for each jurisdiction.

Taxing Jurisdiction	Exemptions	Taxable Value	Rate per \$100	Taxes
Harris County	80,000	320,000	0.350070	\$1,120.22
Harris County Flood Control Dist	80,000	320,000	0.031050	\$99.36
Port of Houston Authority	80,000	320,000	0.005740	\$18.37
Harris County Hospital District	80,000	320,000	0.143430	\$458.98
Harris County Dept. of Education	80,000	320,000	0.004800	\$15.36
Lone Star College System	32,000	368,000	0.107600	\$395.97
Emergency Serv Dist #9 - EMS/Fire	20,000	380,000	0.044360	\$168.57

Property Description	
123 CY-FAIR WAY 77249	
LT 1 BLK2	
H WAY ESTATES	
Appraised Values	
Impr - Market Value	
Total Market Value	
Less Capped Mkt Value	
Appraised Value	400,000

Page: 1 of 1

Total 2023 Taxes Due By January 31, 2023	\$2,276.82
Payments Applied To 2023 Taxes	\$2,276.82
Total Current Taxes Due (Including Penalties)	\$0.00
Prior Year(s) Delinquent Taxes Due (If Any)	\$0.00

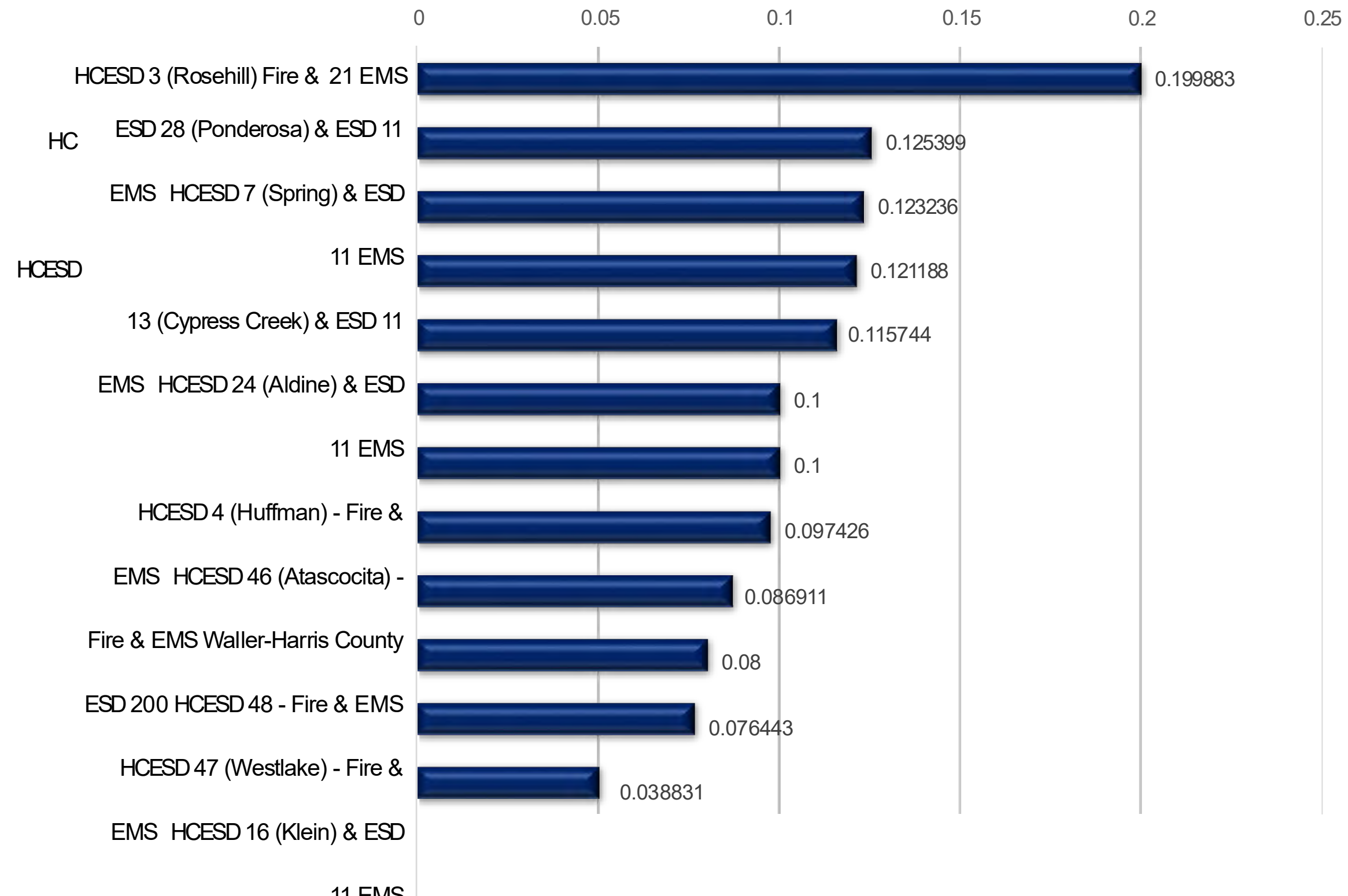
Total Amount Due For January 2023					\$0.00
Penalties for Paying Late	Rate	Current Taxes	Delinquent Taxes	Total	
February 29, 2023	7%	\$0.00	\$0.00	\$0.00	
By March 31, 2023	9%	\$0.00	\$0.00	\$0.00	
By April 30, 2023	11%	\$0.00	\$0.00	\$0.00	
By May 31, 2023	13%	\$0.00	\$0.00	\$0.00	
By June 30, 2023	15%	\$0.00	\$0.00	\$0.00	

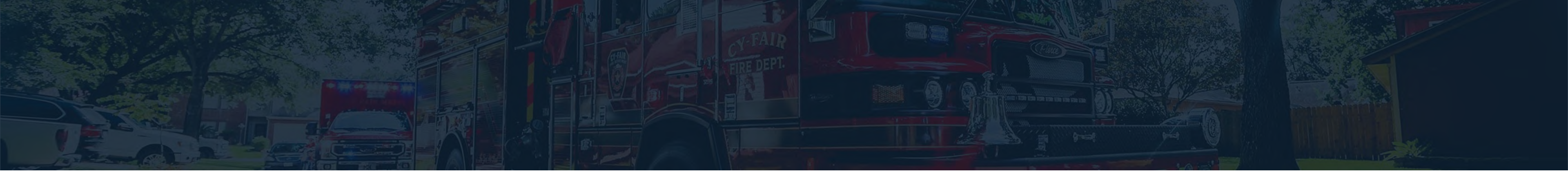
Exemptions/Deferrals	
Homestead	



A Lot of “Bang” For Your Tax Buck

FY 2023 Ad Valorem Tax Rate Comparison



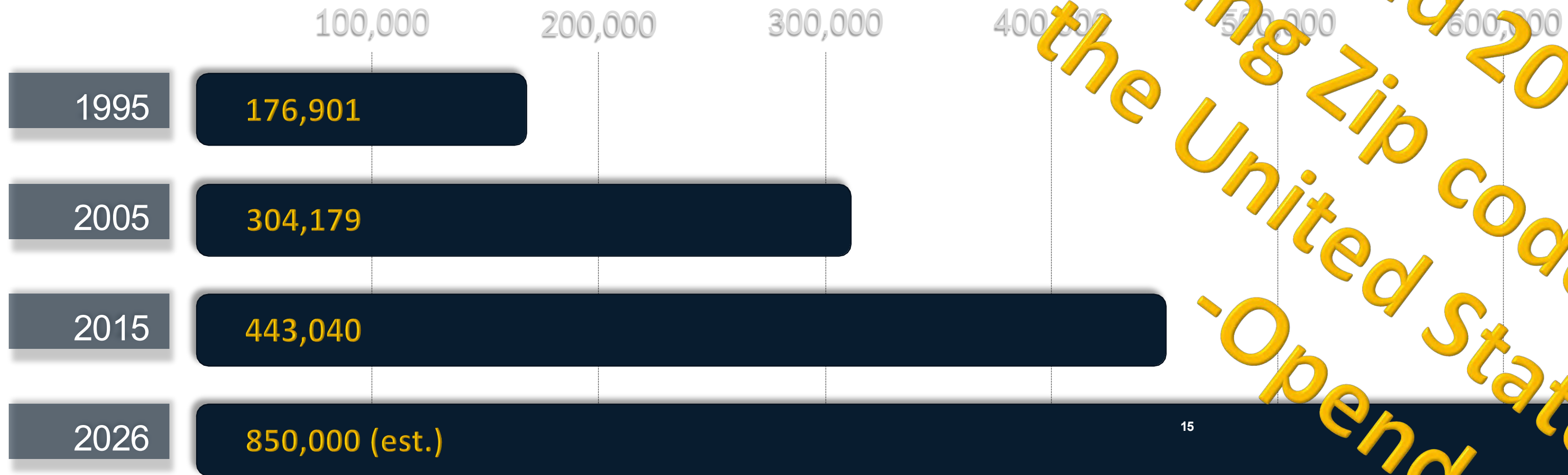


Your Impressive ROI: CFFD By the Numbers

14



ESD #9: An Explosion of Growth



#1, 2, and 20 Fastest Selling Zip codes in the United States in - Open door!

164
square mileage
of service area

13
CFFD fire
stations

3rd
largest school district
in Texas



How the Numbers Break Down

164

*Square mileage
of service area*

13

*CFFD fire
stations*

\$6,088

*Cost of firefighter bunker gear,
boots, radio, badge, uniform
shirts, and duty shirts*

500+

*Number of
Employees*

101

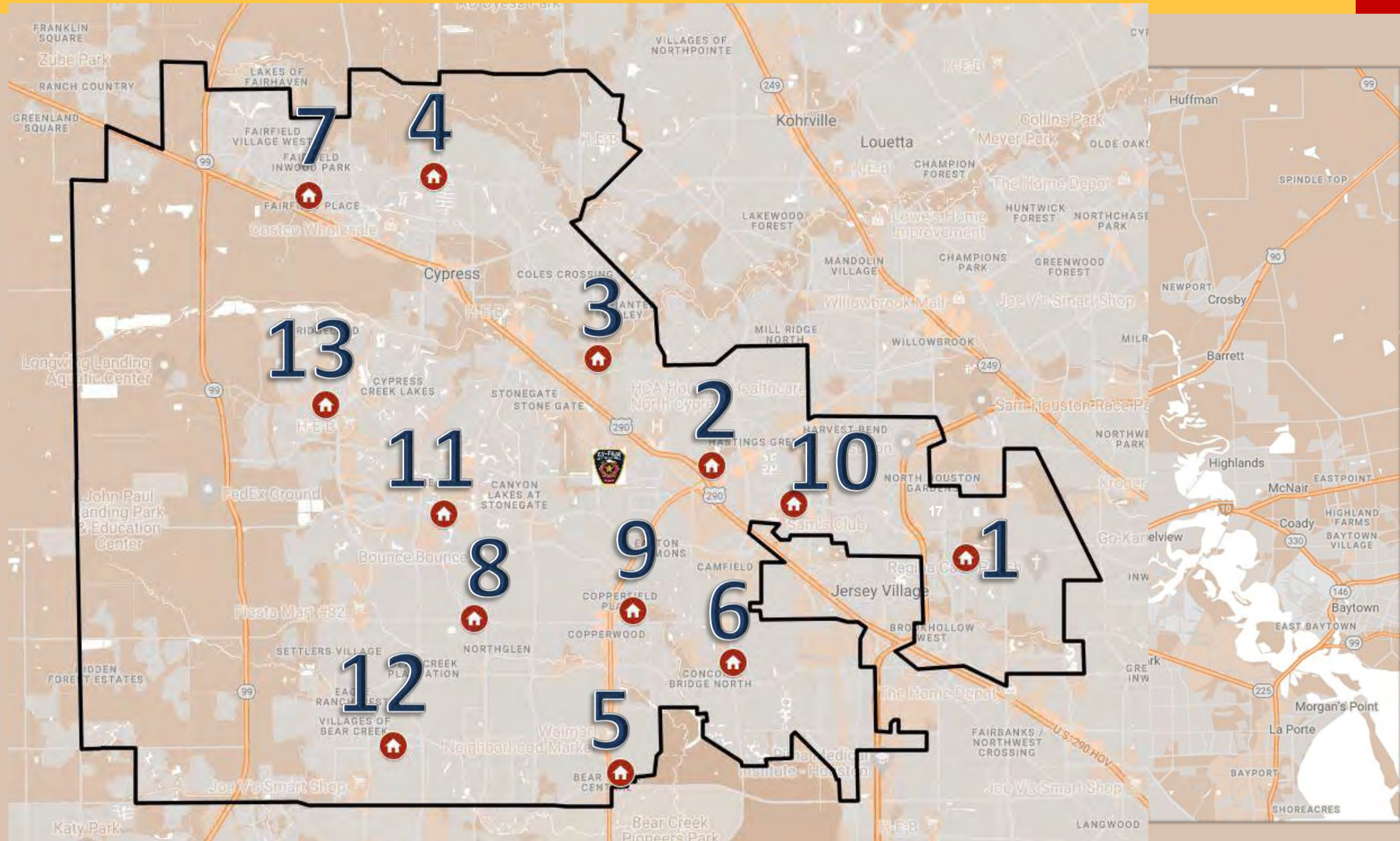
*Number of
Volunteers*

¹⁶ 500+

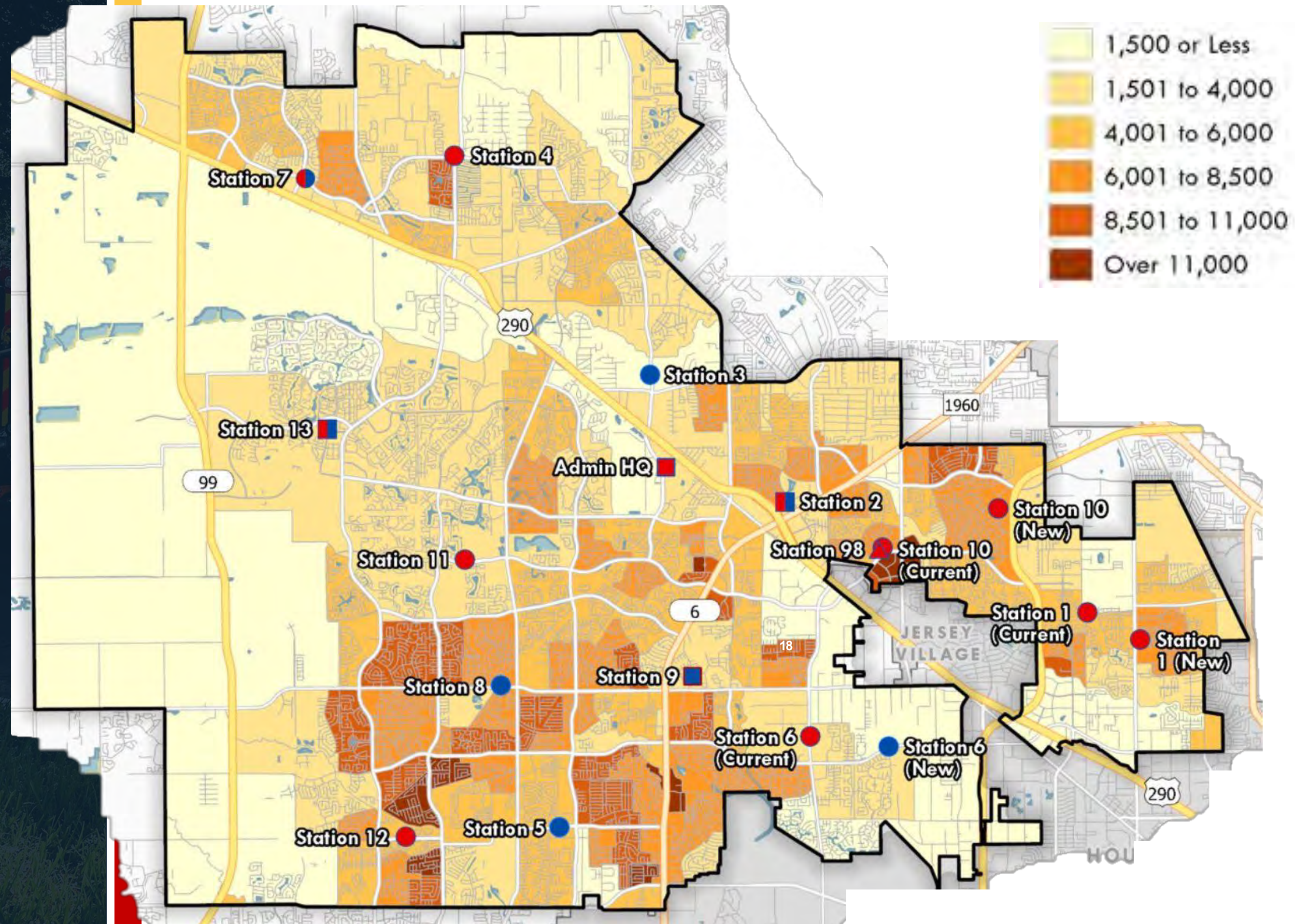
*Residents trained in
CPR in 2023*



Cy-Fair Station Locations

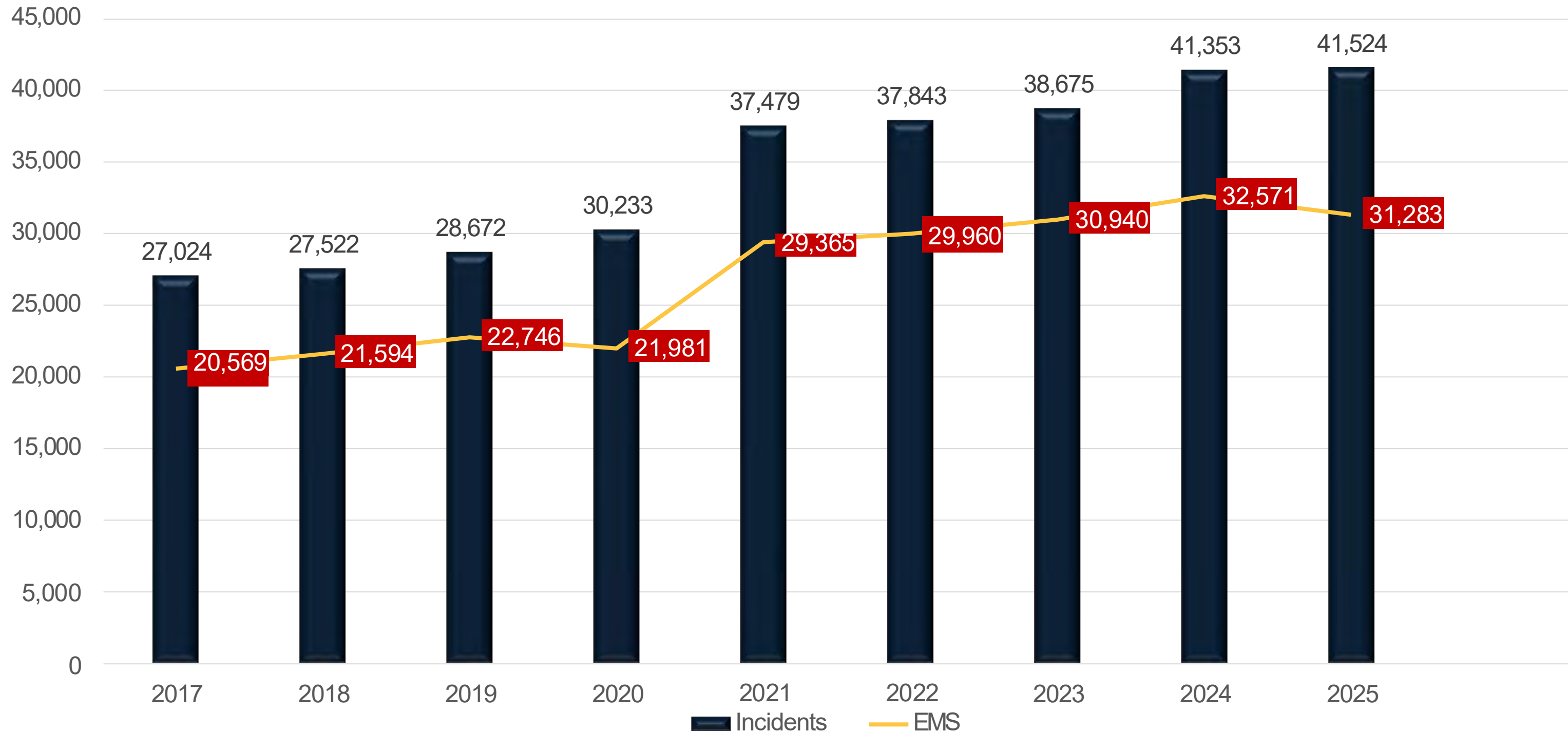


Population Density: Strategically Placed for Optimal Response Times *(per square mile)*



Call Volume: Trending Upward As We Grow

CFFD Incidents & EMS Responses by Year



The Three-Legged Stool: Equipment & Facilities, Training, and People



The Three-Legged Stool

Equipment & Facilities



Active Shooter Hostile Event Response (ASHER)

Protection / Policy / Response

Ballistic Protection – 4 Per Unit

AAIR Class

- REACT Led
- 9630 Location
- Fire/EMS/Law Enforcement

ASHER Policy

- Stop the killing, stop the dying, rapid casualty evacuation
- Rescue Task Force Model
- Flip the triage model
- Move fast



State-of-the-Art Stretchers Save Lives

- Stryker Power-Pro2

Respond confidently

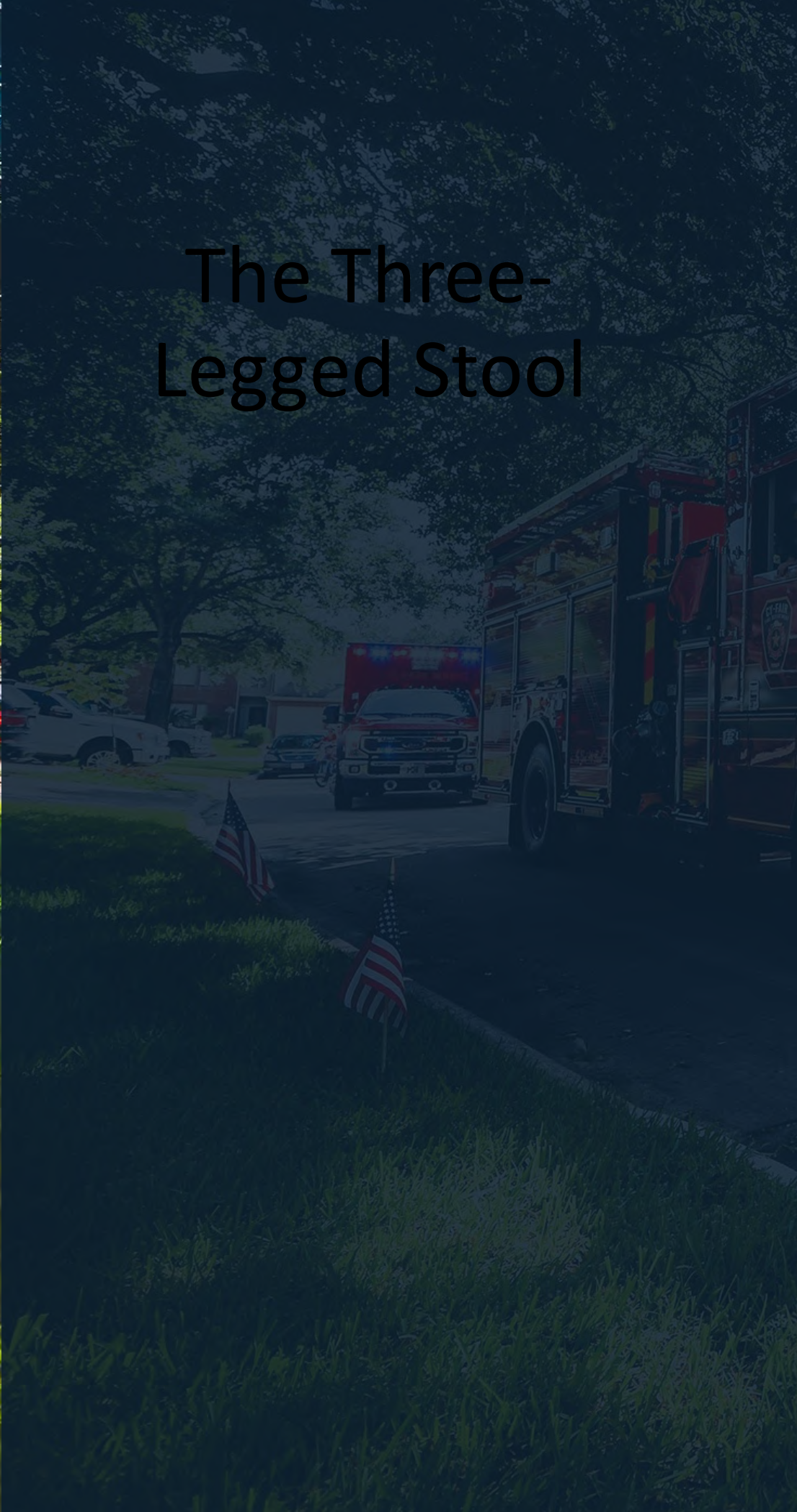
- Reach optimal transport height with a single button
- Navigate through tighter quarters Help decrease body fatigue with enhanced ergonomics during manual loading and unloading

Respond safely

- Unassisted lifts and reach optimal loading height using smarter hydraulic assembly with load-sensing capabilities
- See and be seen in low light environments with powerful lights and reflectors
- Reduce the chance of cot damage and medic or patient injury with new bumper detection technology



The Three-Legged Stool



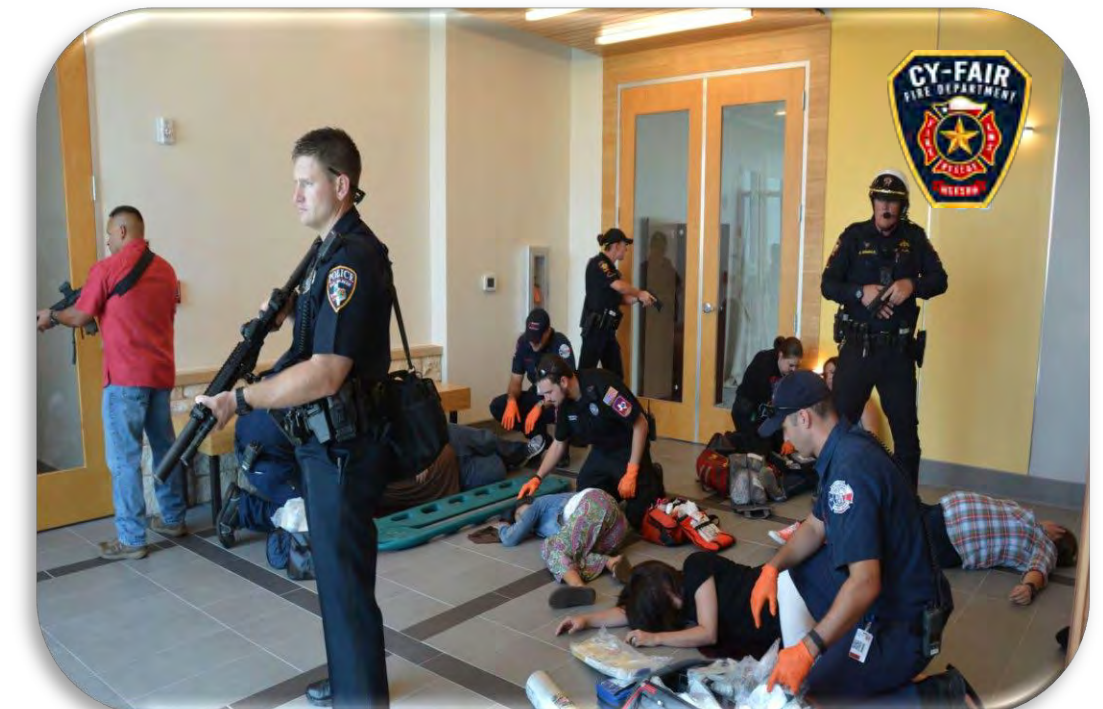
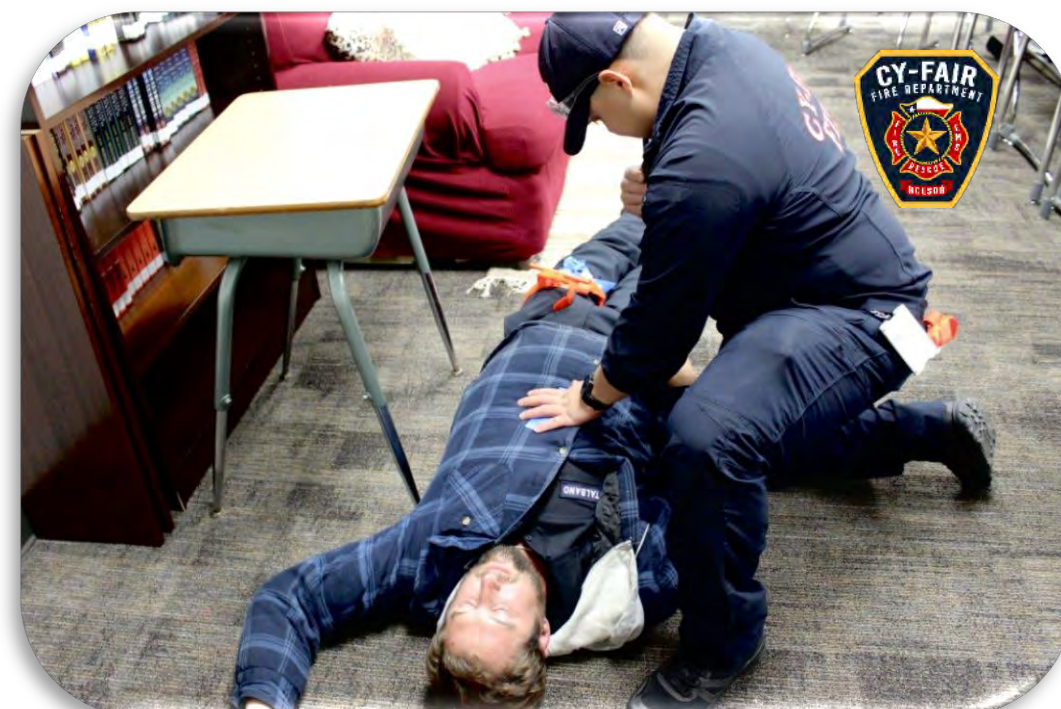
Equipment & Facilities



Training



Partnering With Local Law Enforcement for Active Shooter Training

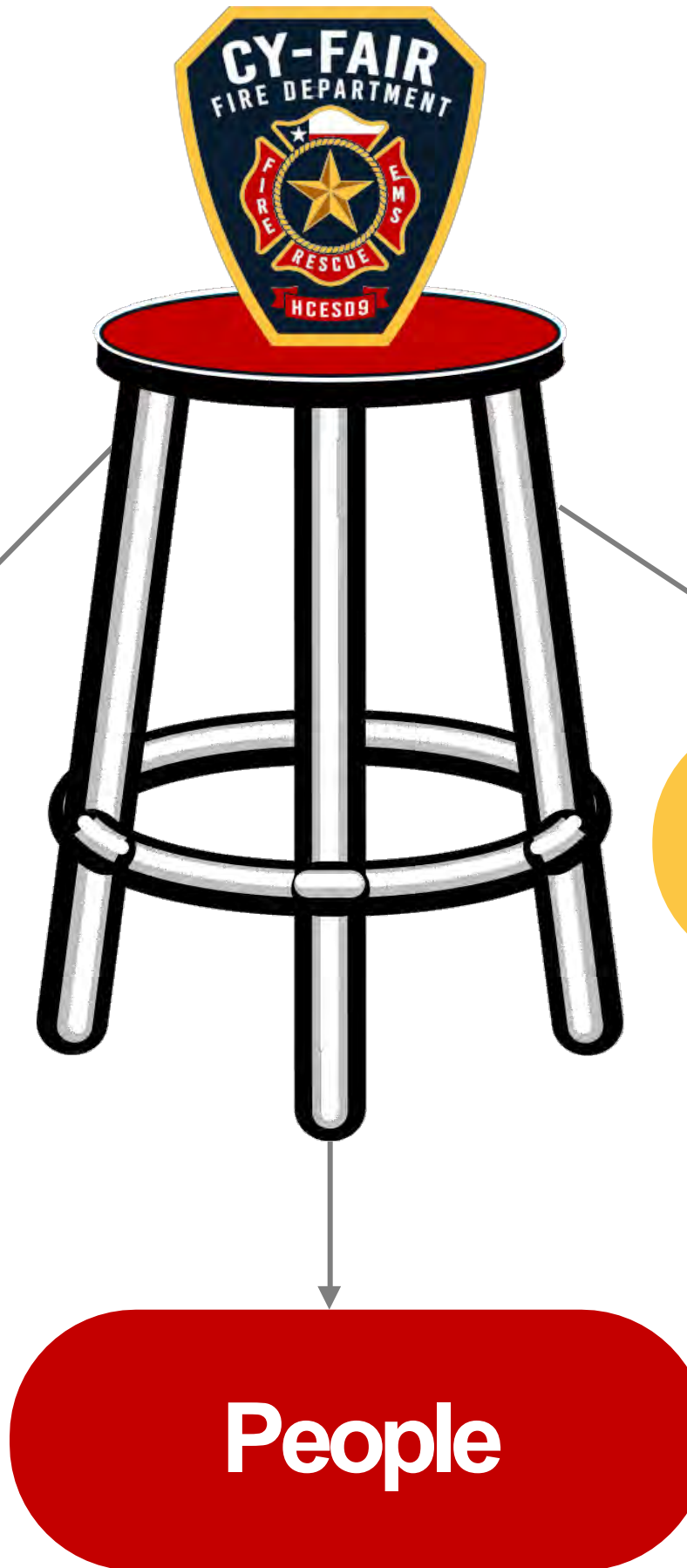


The Three-Legged Stool

Equipment & Facilities

Training

People



We Are Industry Thought Leaders

Fire Engineering

Firefighters and Accountability: The Victim Mindset and Fire Department Culture

Chief Michael Clements
12/14/22

As a leader, you really want your firefighters to "own" their job. Employees with an ownership mindset can engage, solve problems, and get their work done. They are productive and pleasant to be around. Other high performers in your fire department want to work with them. But if you're like most managers, you have at least one employee who is the opposite of that. I call them professional victims. If their behavior is left unaddressed, these "victims" become (at the very least) problem employees and (at worst) organizational "terrorists" who disrupt, undermine, and even sabotage everyone else.

We all know who our professional victims are. They are those employees who constantly blame others for their circumstances. They feel (and often express) that they are helpless and powerless—perpetually at the mercy of a cruel universe that seems to be targeting them. Nothing is ever their fault. It's all happening to them.

Often, the brightest red flags that signal a professional victim are their words. You'll hear phrases like:

- "The boss doesn't like me."
- "I wasn't given proper instructions."
- "Why does no one care about me?"
- "I could have this fixed in no time if they would just listen to me."
- "It's _____'s fault!" (Insert the name of a manager, department, coworker, client, family member...it almost doesn't matter as long as the "victim" isn't to blame.)

These are the people who complain, throw "pity parties," and hold grudges. They exhibit lots of finger-pointing, rationalization, and negativity in general.

Most professional victims have a predictable and repeatable cycle: They embellish the truth, deny when they are called out, cast blame, justify their own behavior, and repeat. Another red flag is that professional victims find the ears of other victims, and they tend to form alliances out of necessity. It's been my experience that they eventually will turn on each other as loyalty is only a one-way street with these personalities. You may not realize at first that you have a professional victim among your firefighters. In my experience, they are usually discovered within two or three years, depending on the size of your organization. Eventually, they will reveal themselves.

Why do people act this way? It's unclear, but one theory is that the victim mindset is a coping mechanism that evolved from a childhood trauma: something bad happened to the person at a time when they really were helpless. Now, although they are an adult, they're still stuck playing that helpless child role. Regardless of the cause and however unconscious it may be, people with this mindset are getting something out of their victimhood. They get to opt out of accountability. They get to avoid taking scary risks. They enjoy the attention they receive when they tell their tale of woe. Having others feel sorry for them perhaps fulfills some deeply buried need.

But professional victims don't do themselves any favors. Their sense of powerlessness means they don't solve problems or generate ideas. They're unproductive and often rewarded (or not rewarded) accordingly. But their presence is deeply harmful to those around them. They're terrible for morale. Coworkers resent having to pick up their slack. In some cases, they may even present a lawsuit risk, prone to claim they've been mistreated by the organization.

The Conscience of EMS JEMS

JOURNAL OF EMERGENCY MEDICAL SERVICES

More Than Just a Number: How to Show Your Employees You Value Them

Chief Justin Reed
04.05.2022

Today's leaders are busier than ever. In the hustle and bustle of work, we don't always let employees know we care. This can be a big mistake that costs us talented employees in the long run.

Here's why: When we don't show appreciation, employees feel that we do not value them. This causes their morale to diminish, which negatively impacts their psychological safety and their ability to perform. Talented employees who feel underappreciated leave for a better work experience.

Instead of spending time and resources recruiting new employees, a far better approach is to retain the ones we already have. We all can appreciate that retention has a higher return on investment than recruitment. The current Great Resignation era has brought this truth into the forefront. Impact of COVID-19, every industry is feeling the strain of retention. We like to focus on projects or big recruiting drives, but retention is the secret to building a sustainable organization.

Thankfully, retention is not that complicated. It comes down to showing gratitude. A few simple techniques—when applied with authenticity—can make your employees feel valued and appreciated.

In organizations large and small, employees struggle with feeling seen and heard from. They typically have conversations only when something goes wrong, rarely feel supported, and may never hear from leaders when challenges in their personal life occur.

Of course, leaders are not intentionally staying silent. We are just so busy with day-to-day operations that we don't always take time to celebrate the little things. Or we may feel like the recognition is not worth the effort, allowing perfection to inhibit progress. But as an employee reminded me the other day, reaching out means the world.

Letting people know they matter shows them they are more than just a number on your payroll. It shows them you care. Now, when so many people are suffering and struggling, it's more important than ever to let them know you care.

This should be an ongoing practice. That means getting intentional about it and making it a habit. Don't think of it as a "to-do" item on your checklist, but more of a way of being. It defines how you support your employees.

It's not until you make it. At first it might feel unnatural to provide praise and recognition for a job well done. But after intentional repetitions, it will become natural. A comparison I like to use is sending emails to your employees.

Fire Engineering

Seven Trust Busters That Damage Your Team

Chief Michael Clements
4/7/22

There's an old saying around firehouses across the country: You can leave a \$20 bill on the kitchen table and it will stay there forever, but the half-life of a dozen chocolate chip cookies left out in the kitchen is about 20 minutes or less. Most firefighters are good and honest people. There are subtle things people sometimes do that may not seem that bad on the surface, but actually break down trust and cause a lot of damage.

Make no mistake: Integrity and trust are cornerstones of the fire service culture. These are must-haves for frontline employees like newly promoted company officers. Our environment can be intense, chaotic, and dangerous. Without trusting relationships, there's a far greater risk for serious or even tragic consequences. When you are asking people to do hard things, there absolutely has to be a very strong element of trust.

What happens when we don't have trust around the kitchen table, on the shift, or in the department? In my own career, I've seen trust diminish in leaders and in subordinates. When it does, it is generally very bad for everyone. Our culture quickly goes downhill. The job we all love becomes the job some just come to for a paycheck. Engagement declines and organizations begin to experience higher turnover. These kind of trust issues lead to tense and fearful employees who are secretive with information, micromanagement from leaders, etc.

A lack of trust is especially harmful to the newcomers (one- to five-year members) and the high performers. The newcomers quickly develop bad habits because they assume what they're seeing is "normal." As for high performers, they're usually the ones who end up walking out the door. It's no secret what happens to an organization when its best people leave.

The good news is, most leaders and employees genuinely want to work in a trust-filled environment. In fact, sometimes the people who are doing things that erode trust either don't realize they are doing something wrong, or don't understand how damaging their actions may be. The first step to building trust is learning the actions that undermine trust. Read on for seven "trust busters" that may harm your fire department.

Trust Buster #1: Pretending you know something when you don't. It can be uncomfortable admitting when we don't know something, so sometimes people pretend otherwise. But healthy organizations make people feel safe to say, "I don't know." This is more important than ever in the fire service. Being honest when you don't understand critical information helps avoid unnecessary risks and injuries. Ensure that people feel comfortable admitting when they need to review best practices and policies or when they need to receive more training. If you are pretending to know something, it is just a matter of time before your crew sees this, and it will be too late.

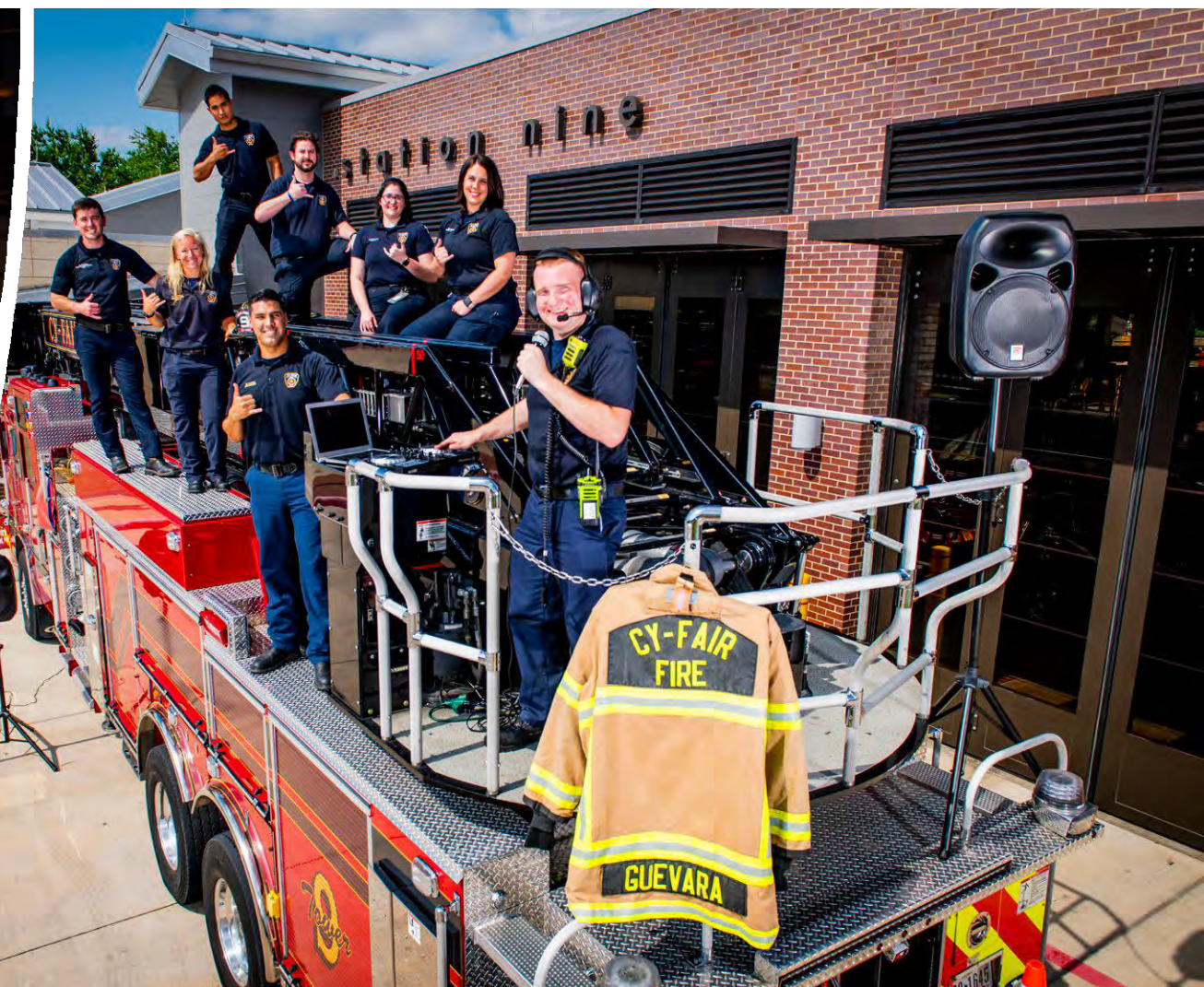
Trust Buster #2: Not admitting when you are wrong. To maintain trust and build strong relationships, leaders and employees alike need to own up to their mistakes. But all too often, egos get in the way. Work as a team on developing humility so the work culture allows people to admit errors and course correct. When you say you're wrong, you model vulnerability, which is a major trust builder.



Needed:
More
Equipment,
People, and
Training



**CFFD: a
Tradition of
Pride in Our
Work, Our
Department,
and Our
Community**





Smarter, Stronger
Security Solutions

About Envera

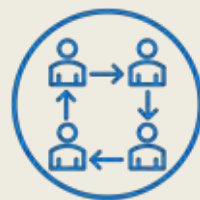
Secure your association and strengthen community value with cost-efficient, technology-based solutions designed for the unique needs of neighborhoods, residential developers, and property managers. Residents can access their lives with Envera as a community's full-service provider and systems that provide security and access control without being obtrusive to life.

Central Monitoring Operations in Sarasota, Florida

- Corporate Office in Coconut Creek, Florida
- Started in 2007
- More than 300 employees across Florida and Texas



Innovative
Technology



Partnership



Tailored Approach



Expertise



The Envera Advantage



Comprehensive Security

Envera offers a wide range of access management and security technology, tailored to meet the unique needs of your organization



Reliable and Secure

Each system and software is employed with industry-leading security protocols and redundancies, ensuring continuous protection of your facilities and assets



Personalized Approach

Envera's team of security experts will work closely with you to understand your specific requirements and design a customized system that addresses your unique challenges



Ongoing Support and Training

With teams dedicated to each step of the journey, we'll ensure you and your organization are comfortable and informed about the technology and have access to ongoing support after system activation



"I've always been impressed with Envera's commitment to excellence."

Carlos, Property Manager

Relationships & Clients

Whole We Serve:

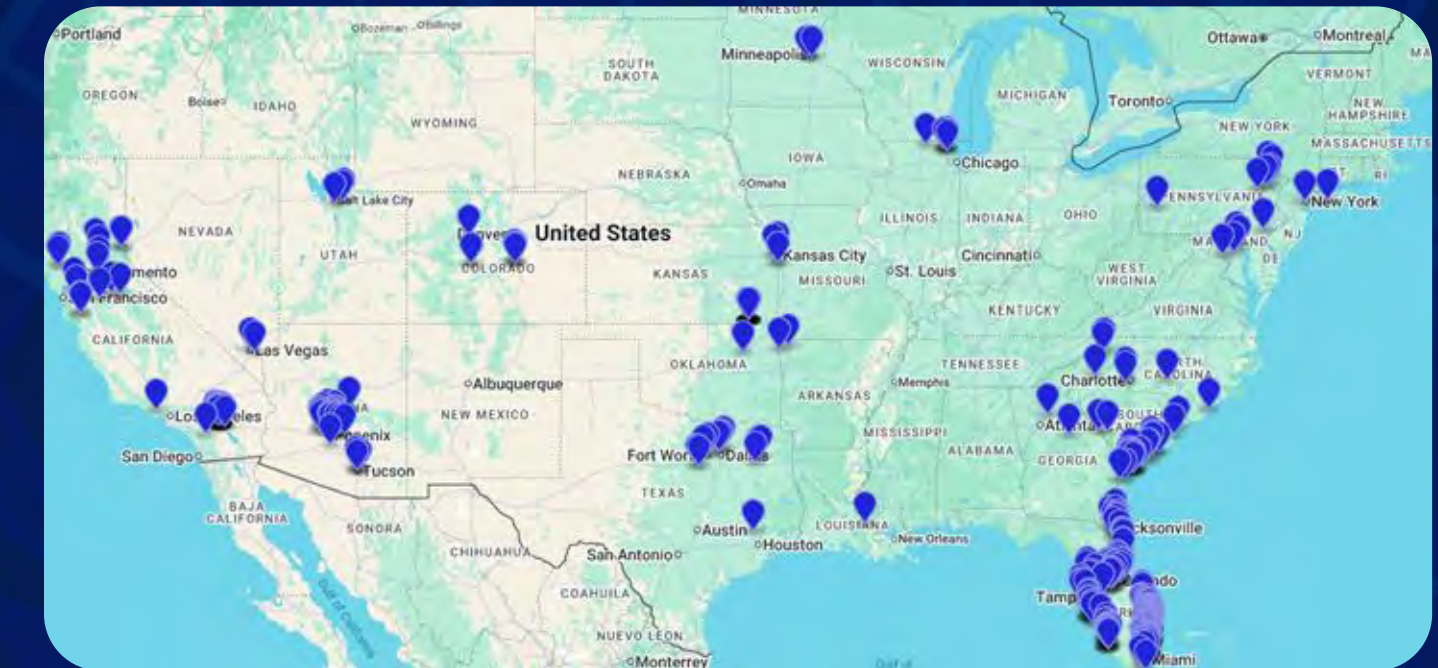
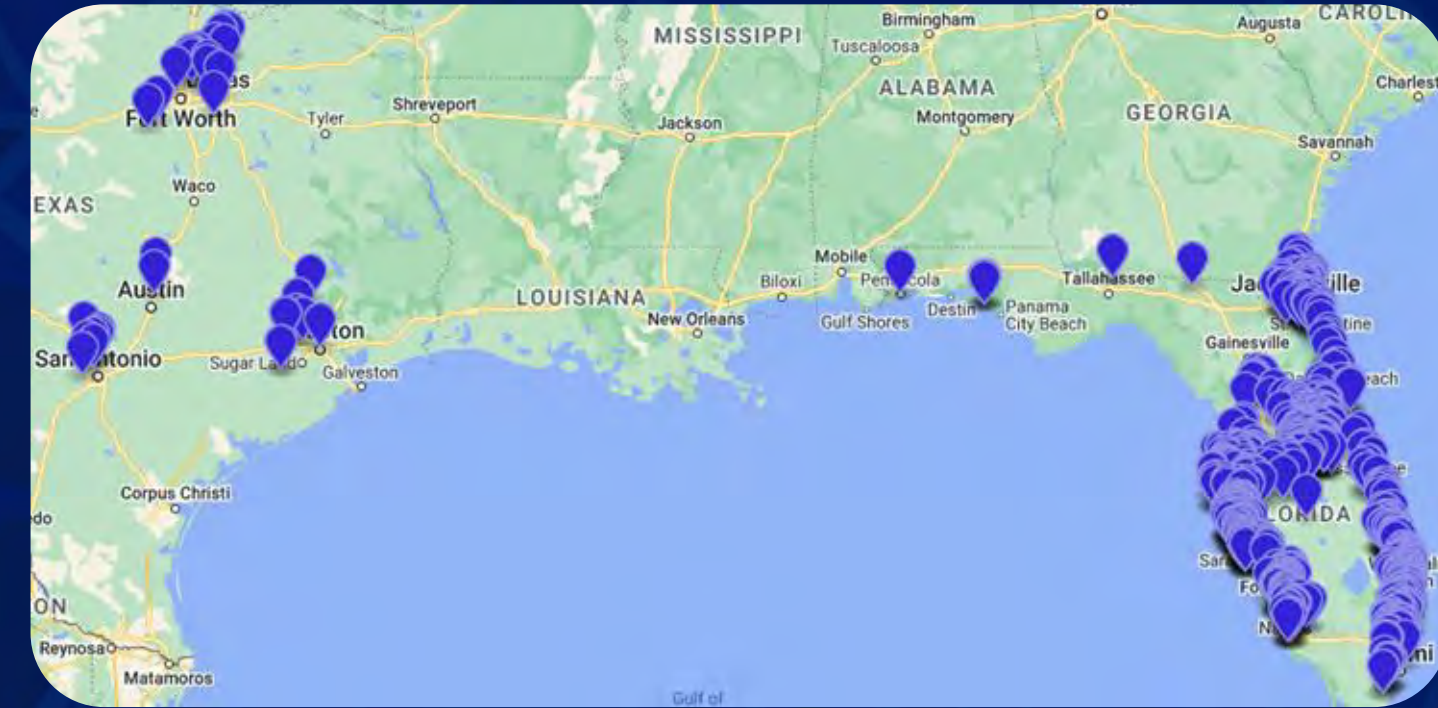
- HOA's
- CDD's
- Developers
- Condos
- Managers

Partner with 25+ developers

- Pulte Homes, Kolter Homes, Lennar Homes, Taylor Morrison, Neal Communities, Mattamy Homes, Meritage Homes, Toll Brothers

Partner with 30+ property management firms

- RealManage, Castle Group, Associa, FirstService Residential, Access Management, Leland Management



Servicing 900+ communities

450 utilizing Virtual Gate Guard technology

How Do We Help?

Gate Access Management



Implement effective and efficient access management technology at a gated entrance to verify visitors and vendors

Video Surveillance



Leverage cutting-edge video surveillance systems to enhance situational awareness and actively monitor facilities when closed

Access Control



The first layer of protecting any premises, restricting unauthorized entry, and easily monitoring all with access

Full-Service Security Specialists

Enveras Suite of Products

- **Trained Agents**
- **Device Checks**
- **Incident Reports**
- **Video Retrieval Service**
- **Account Services Team**
- **Resident Services Team**
- **Service Technicians & IT Specialists**
- **24/7 Monitoring Operations Center**
- **System Integrations & Onboarding**



Virtual Gate Guards

Live Visitor Screening.
No Guard Shack Needed.



Gated Entrance Solutions

- Efficient visitor verification for gated properties
- Includes access to the MyEnvera website and app for simple visitor management
- Expedites entry for authorized visitors
- Technology enhancements include ID, license plate, and QR code automation
- Record of each permitted and denied person
- Strategically placed cameras capture and archive drivers, vehicles and activity
- Increased security, efficiency, and

 **ENVERA** Convenience for property managers and residents



“Best thing I’ve done for our community.”

Irene, Clermont, FL Community

Driver's License Technology

- Easy-to-use scanner for government-issued IDs
- Captures identification information using optical character recognition
- Verifies the driver
- Easy, expedited entry for repeat, permitted visitors
- Expedites the processing time
- Reduces stacking and wait times
- Transaction footage, audio, and ID can be retrieved for the community



License Plate Technology

- Specialized license plate cameras read vehicle tags (up to 100mph) entering the community
- Verified by vehicle using optical character recognition
- Easy, expedited entry for repeat, permitted visitors
- Transaction footage and audio can be retrieved for the community
- Supplements an onsite guard's interaction (for hybrid communities)



QR Code Technology

- Permitted veraCode (QR code) can be presented at the kiosk
- Residents simply send codes through MyEnvera as they would like or need to
- Easy, expedited entry for visitors with a permitted code
- Transaction footage and audio can be retrieved for the community
- Supplements an onsite guard's interaction (for hybrid communities)



MyEnvera App

Our mobile app is included with the Virtual Gate Guard and Guard Module Solutions where you can assist residents and their visitors with smooth and simple verification at the entrance

Residents can:

- Update visitor list
- Expedite entry by adding permanent visitors
- Updated household & profile information
- Receive email/text notifications when a visitor arrives
- Property managers, developers, and community staff can:
 - Update the community list of approved visitors and vendors
 - Access reports and data about the community



Guard Module Software

Full MyEnvera support with advanced reporting capabilities

- Includes access to the MyEnvera website and app for
- simple visitor management
- Expedites entry for authorized visitors
- Technology enhancements include ID, license plate, and QR code automation
- Record of each permitted and denied person

Custom options to suit community needs

- Hybrid solution
- Software only



Resident Vehicle Entry

- Consolidate the community's entrance security with Access Control for residents
- RFID readers (up to 30' read range)
- Vehicle credentials for easy and fast entry by residents
- Non-transferrable
- Reduces lines at the gates
- Envera helps manage the database, keeping it up-to-date



High-Speed Barrier Gates

- Magnetic auto control
- Network device
- Built-in gate strike detection
- Faster arm – reduces tailgating
- 10' arm 0.9s open/close
- 12' arm 1.3s open/close
- High energy efficiency
- Saves money
- 10 million cycle
- No shaking and bouncing
- Less maintenance
- Faster and more efficient with 100% more torque with 25% of the power



LED, Easy Reset Barrier Gates

- Equipped with LED lights
- Red when closed, green while opening
- Illuminate gate and entrance area
- Deter tailgating



Gate Damage Retrieval

- Gate strike detection with sensors on barrier gates
- Alerts Envera's Central Monitoring Operations Center
- Video and vehicle owner information provided to community contacts

Envera Gate Incident Report

Community: Envera Estates

Gate location: Main entrance

Repair Status: Called Property Managers, arm was reset at 10:40am

Ticket number: 01804935

Description: 3/29/2021 at 10:28:40am – White SUV struck the visitor entrance barrier arm when tailgating

To request a video of this incident or if service is needed please select from the following options by going to <https://info.enverasystems.com/service>:

- For video and tag information - select 'Video Retrieval' as the 'Inquiry Type.' *Please note, we will not automatically retrieve the footage/information unless a request is submitted.
- For service or to report this was a False Alarm - select 'Repair Service' as the 'Inquiry Type' to open a standard work order with Envera.
- For emergency dispatch - please call our team at (941) 952-3719 and provide your ticket number to have a technician sent as quickly as possible to your community. Emergency rates will apply.



Video Surveillance

Smarter Cameras.
Stronger Protection.



Passive Video Surveillance



For resident-only entrances, non-gated entrances, or community assets

- 24/7 recording of an entrance or area
- Deters crime with monitoring presence and provides communities with the evidence in the event of incidents
- Specialized license plate cameras
- Automatically capture tag
- Video and vehicle owner information retrieval service

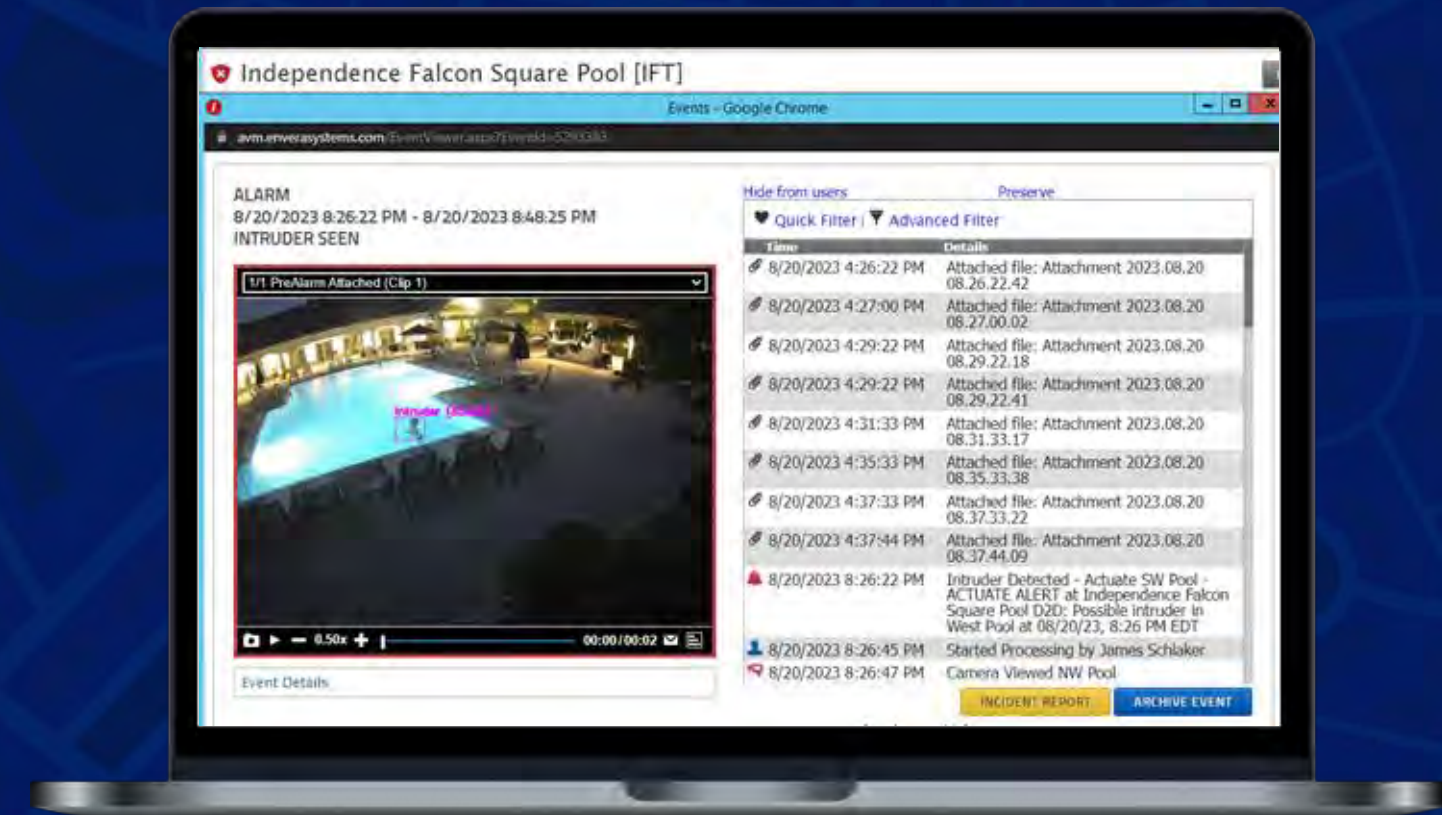


Active Video Surveillance



Prevent trespassing and damage at community amenities

- 24/7 recording with “active” monitoring during overnight, closed hours
- Cameras equipped with artificial intelligence to alert Envera’s guards to a person in the area when closed
- Live two-way audio as event occurs
- Video footage before, during, and after an event
- Email notification sent to community contacts
- Video stored on Envera servers



Complete Amenity Security



Access Control

Smart Access Control.
Safer Communities.



Community Access Control



- Regulate community access points and amenities with a web-based system
- Grant or deny access by location, date, time, or individual
- Record of each entry or denied entry
- Envera can provide database management, keeping the database updated
- Ease of entry for residents
- Credential options including biometrics



More Information

Smarter, **stronger**, security solutions



System Redundancies

Power

- Centralized managed UPS battery back-up
- 200 KVA Diesel Generator (5 days onsite fuel)

Internet – Three ISP's roll-over

- Verizon Dedicated Business fiber
- Verizon Fios fiber
- Comcast fiber (independent)

Servers

- Dell Enterprise Servers with high availability architecture
- Server Virtualization with High Availability & Fault Tolerance
- Enterprise grade Firewall isolates/protects from attacks
- Resident portal & app uses SSL encryption to protect all data

Security

- Tiered Access Control restricts access by job function
- Audio & Video surveillance

National Disaster Recovery Contract



System Redundancies

Contract for Ready OFFICE by Agility Recovery

- Commercial spaces available in the event of a disaster impacting our Central Monitoring Operations Center
 - CAT5 rated structures
 - Dedicated ISP lines
 - Servers
 - Generator power
- Guaranteed access and resuming operations by next business day
- Software ready to be recovered to chosen



The Envera Difference

- Customized Solutions
 - In-house security specialists and teams dedicated to each phase
 - System Integration & Onboarding
 - Monitoring
 - Service
 - Resident & Account Services
 - Notification of incidents to management
 - Monitor and utilize existing infrastructure
 - 24/7 resource
 - Redundant service
 - Turnkey installations and operations
-



Thank You



HOA CONNECT HOUSTON

HOA Board Workshop

Wednesday, February 25, 2026

Cy-Fair Fire Department Admin Building



5 Minute Break

HARRIS COUNTY

H C S O



SHERIFF'S OFFICE

SHERIFF ED GONZALEZ

HARRIS COUNTY
HCSO
SHERIFF'S OFFICE
SHERIFF ED GONZALEZ



**CRIME FREE
MULTI HOUSING
PROGRAM**





**OF
OPP
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CRIMES OF OPPORTUNITY

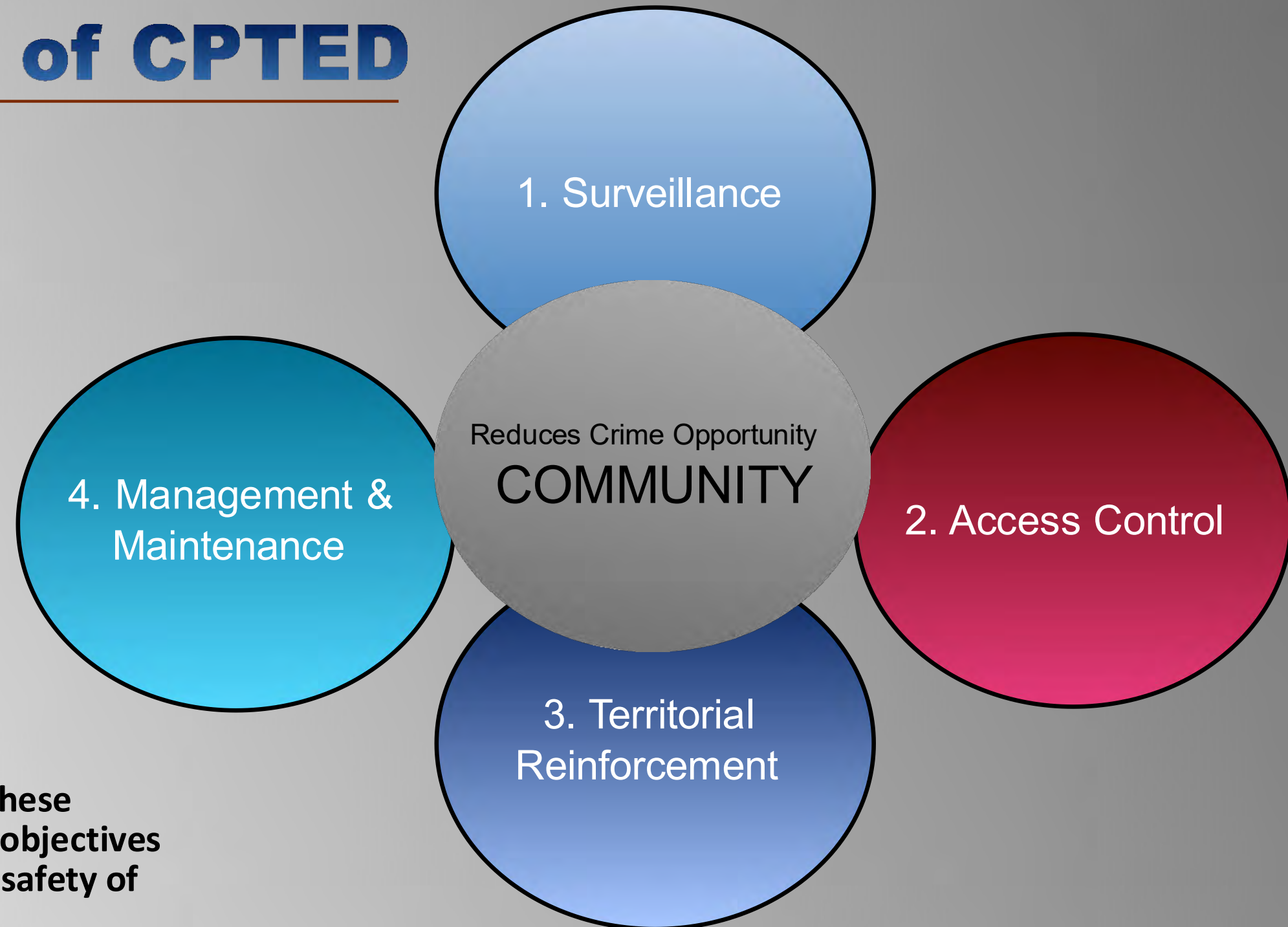


- **THEFT**
- **AUTO THEFT**
- **Prostitution**
- **BURGLARY**
- **VANDALISM**
- **DRUG CRIME**

The 4 Principles of CPTED



It cannot be overemphasized that ALL of these principles applied equally will lead to the objectives of enhanced livability and greater natural safety of the community.



BROKEN WINDOW THEORY

Wilson and George Kelling developed the Broken Window Theory in 1982. The broken windows theory is a criminological theory of the norm-setting of urban disorder and vandalism; increasing crime and anti-social behavior

In short, when we see things broken or dilapidated, it is perceived that no one cares or is looking after it with any sense of ownership; thus, it is okay to further cause damage or violate the area/community without repercussions. This theory is also applied to people. When a person appears “broken” (e.g. an addict, prostitute, homeless, etc.) it is believed no one cares about them, so they, too, are violated without trouble or repercussion. The criminal’s thought is, “Who’s going to stop me or report it?” **Crime is more likely to occur in communities with less care, less cleanliness, and less orderliness.**

The theory states that maintaining and monitoring environments to prevent small crimes such as **graffiti, trespassing, disorderly behavior, criminal damage, theft, and public drinking** helps to create an atmosphere of order and lawfulness, thereby preventing more serious crimes from happening.



SEE SOMETHING, SAY SOMETHING

Report Suspicious:

- * Vehicles
- * Activities
- * Groups of People
- * Persons
- * Locations



PLEASE JOIN THE HARRIS COUNTY
SHERIFF'S OFFICE IN CRIME REDUCTION EFFORTS

WHEN YOU SEE SOMETHING, SAY SOMETHING
YOU CAN REMAIN ANONYMOUS

EMERGENCIAS:
ALWAYS
CALL **9-1-1**

NON-EMERGENCIAS:
713-221-6000

SI VE ALGO, DIGA ALGO

Reporte:

- * Vehículos
 - * Actividades
 - * Grupos de Personas
 - * Personas
 - * Lugares
- Que Parezcan Sospechosos



POR FAVOR PARTICIPE CON LA OFICINA DEL ALGUACIL
DEL CONDADO DE HARRIS EN SU ESFUERZO
PARA REDUCIR EL NÚMERO DE DELITOS

CUANDO VEA ALGO, DIGA ALGO
SU DENUNCIA PUEDE SER ANÓNIMA

EMERGENCIAS:
SIEMPRE
LLAME AL **9-1-1**

NO EMERGENCIAS:
713-221-6000



WE HAVE JOINED THE:

**HARRIS COUNTY SHERIFF'S OFFICE
CRIME FREE
MULTI-HOUSING PROGRAM**



See Something, Say Something
YOU CAN REMAIN ANONYMOUS

**NON-EMERGENCIES:
(713) 221-6000**

**EMERGENCIES:
Always call 911**

HARRIS COUNTY
HC SO
SHERIFF'S OFFICE
SHERIFF ED GONZALEZ

PLEASE JOIN
THE HARRIS COUNTY
SHERIFF'S OFFICE IN CRIME
REDUCTION EFFORTS

SCAMS SAFETY TIPS

ARTIFICIAL INTELLIGENCE AND PHONE SCAN



BANK JUGGING

A SAFETY THREAT

Stay Alert and Protect Yourself!

1 **BE AWARE OF YOUR SURROUNDINGS**
Look for suspicious behavior or individuals watching you at the bank

2 **AVOID LARGE WITHDRAWALS**
Unless necessary

3 **SECURE YOUR MONEY IMMEDIATELY**
Don't flash cash or count it publicly

4 **IF YOU THINK YOU'RE BEING FOLLOWED**
Drive to a public place or your nearest police station

HARRIS COUNTY
HC SO
SHERIFFS OFFICE
SHERIFF ED GONZALEZ
Public Information: 713-755-6044
Non-Emergency: 713-221-6000 | www.harriscountytx.org

REPORT SUSPICIOUS BEHAVIOR
Call **713-221-6000** or dial **911** in an emergency



a crime of opportunity.
Don't become a victim,
protect your car and personal
property.

Don't become a victim, protect your car and personal property.

IF YOU LIKE IT, LOCK IT!

HIDE IT



LOCK IT



TAKE IT



MOTOR VEHICLE CRIME
PREVENTION AUTHORITY



A Public Service Message by Clear Channel Outdoor

HOME BURGLARY THEFT PREVENTION TIPS



**CONT
ACT**

Scholen.Charles@SHERIFF.HCCTX.NET



SHERIFF ED GONZALEZ
HEBIEE ED GONZALEZ





Thank you for coming!

What's Coming Next

HOA Board Workshop on Wednesday, March 25 at 6:00 PM

Sustainable Landscaping and Water Conservation in Your Community

Featuring Texan Landscaping Rivera, WaterLogic & AWBD at Typhoon Texas in Katy